

Special Information for EarthLink Internet Service

This document has been prepared to assist you in creating and managing a connection to the EarthLink internet service. This is a dialup service using your modem and phone line. Use this document in conjunction with the **Dialup Configuration** instructions for the computer you are using. Please refer to <http://helpdesk.bradley.edu/dialup.shtml>.

Important

All modern computers have everything needed to create a connection to Earthlink. Do not install any additional software for your Earthlink connection. Earthlink software could disable your current Bradley connections.

Before you set up a connection to Earthlink, there is some information that you will need. This includes:

- ✓ **Local Access Phone Number:** Your local access number from the Earthlink website.
Detailed instructions below.
- ✓ **Your User name:** Your Earthlink login name.
- ✓ **Your Password:** Your Earthlink password.

Once you have your **local access number**, your **Earthlink user name**, and your **Earthlink password**, you are ready to create a connection to Earthlink.

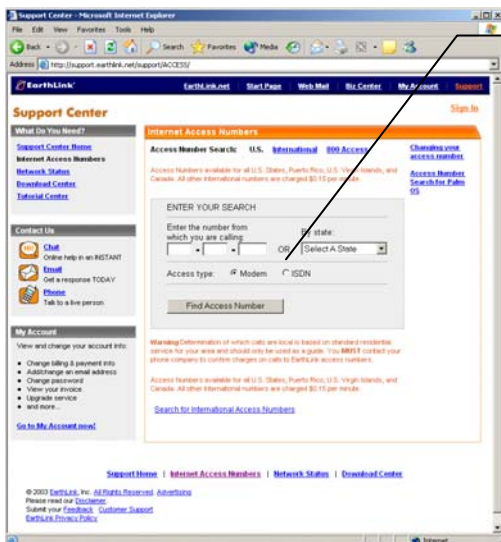
About your Earthlink user name:

Add **@earthlink.net** after the user name when you set up your connection. This will ensure that your username and password are recognized correctly.

Remember: local or long distance phone charges may still apply within your area code

To find a **local access number** in your area, go to this web site:

<http://support.earthlink.net/support/ACCESS/>



You can find a local access number in two ways:

1. Enter the number **from** where you will be calling. This could be your home phone number, the hotel number, or the place where your conference is being held.
 2. Search for a local number by state. You may be presented with a much larger list to choose from.
- **Remember:**
Phone charges may still apply.

Use the Dialup Configuration guide for your Operating System.

Dialup configuration guides are available for

- **Microsoft Windows XP**
- **Apple Macintosh OSX.**

Please refer to <http://helpdesk.bradley.edu/dialup.shtml> for these documents.

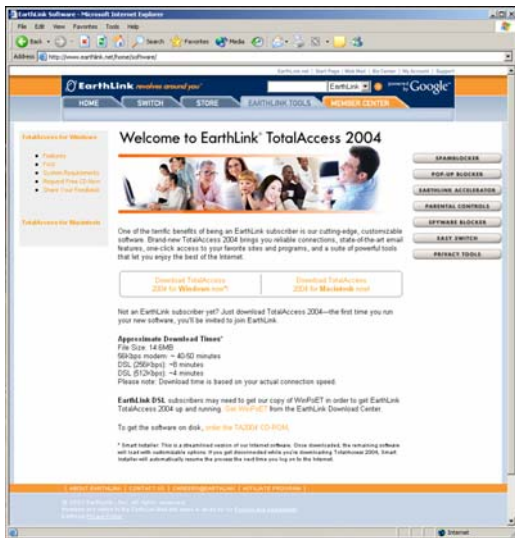
Email

Only Web-based email can be used with an Earthlink dialup account.

These include:

- **Outlook Web Access** (<http://pobox.bradley.edu/>)
- **Bradley B-Mail** (<http://mail.bradley.edu/>).

DO NOT Install Earthlink Total Access Software



Earthlink offers a software package that makes radical configuration changes to your computer. This may render your other Bradley connections unusable.

DO NOT DOWNLOAD OR INSTALL.

An older software package that Earthlink once offered was **EarthLink 5.0**. They no longer offer this software, but many of the old CDs may still exist with this package.

DO NOT INSTALL THIS SOFTWARE.

Getting Help with your Earthlink service

- For general questions (such as access numbers), call **EarthLink** at:
 - (888)EARTHLINK
 - (888)327-8454
 - *7 days a week, 5am – 2am EST*
- For help with your password or with account management, call the Bradley University **Technology Helpdesk** at (309)677-2964